## INSIGHTS

Brought to you by the insurance professionals at Synergy Solutions Group of Virginia

## **Creating and Maintaining Employee Personnel Files**

Creating and maintaining accurate employee personnel files is vital to your business. These files contain important documents about each employee in one easily accessible place for use when making promotion and layoff decisions, filing tax returns and complying with government audits. It is wise to periodically review the contents of each of your employee's personnel files to ensure that the documents are accurate, timely and complete. Use the following chart to determine if your personnel files are complete.

| EMPLOYMENT DOCUMENTS   | YES | NO | N/A |
|--|-----|----|-----|
| Request for an application or resume and cover letter  |     |    |     |
| Original employment application  |     |    |     |
| Prescreening interview notes/college recruiting interview notes  |     |    |     |
| Employment interview notes and form  |     |    |     |
| Education verification   |     |    |     |
| Background verification and reference checks   |     |    |     |
| Employment offer letter or rejection letter  |     |    |     |
| Professional employment agency agreement (if hired by an agency)                                       |     |    |     |
| Employee handbook acknowledgement form   |     |    |     |
| Orientation checklist  |     |    |     |
| Veterans/disabled identification form filled out by employee   |     |    |     |
| Transfer requests  |     |    |     |
| Relocation offers  |     |    |     |
| Security clearance status  |     |    |     |
| Any contracts signed (noncompete agreement, employment contract, contract regarding company car, etc.) |     |    |     |

| PERFORMANCE REVIEW                                      | YES | NO | N/A |
|---|-----|----|-----|
| Probationary employee progress reports                  |     |    |     |
| Performance review/appraisal forms                      |     |    |     |
| Performance improvement records                         |     |    |     |
| Peer review reports                                     |     |    |     |
| Performance awards or recognition                       |     |    |     |
| Client or customer feedback                             |     |    |     |
|   |     |    |     |
| PAYROLL FORMS   | YES | NO | N/A |
| W-4 form  |     |    |     |
| Weekly/bi-weekly time sheets                            |     |    |     |
| Attendance record                                       |     |    |     |
| Pay advance requests                                    |     |    |     |
| Garnishment records                                     |     |    |     |
| Release of private information authorization            |     |    |     |
| Authorization for other payroll actions and procedures  |     |    |     |
|   | 1   | 1  | 1   |
| TRAINING AND DEVELOPMENT                                | YES | NO | N/A |
| Training schedule records                               |     |    |     |
| Training applications and requests                      |     |    |     |
| Skill questionnaire                                     |     |    |     |
| Training evaluations                                    |     |    |     |
| Training notification letters (in-house and off-site)   |     |    |     |
| Training expense reimbursement receipts                 |     |    |     |
|   | 1   |    | 1   |
| SEPARATIONS/TERMINATIONS/LAYOFFS                        | YES | NO | N/A |
| Exit interview form                                     |     |    |     |
| Employee's final performance review                     |     |    |     |
| Exit interview notation form                            |     |    |     |
| Copies of documents given with final compensation check |     |    |     |
| Unemployment documents                                  |     |    |     |

| EMPLOYEE BENEFITS                                  | YES | NO       | N/A |
|--|-----|----------|-----|
| Emergency contact information                      |     |          |     |
| Medical/dental/vision coverage waiver or drop form |     |          |     |
| Vacation accrual form                              |     |          |     |
| Non-medical leave requests                         |     |          |     |
| Retirement application                             |     |          |     |
| Payroll deduction authorizations                   |     |          |     |
| COBRA notification and/or election                 |     |          |     |
| Hazardous substance notification/reports           |     |          |     |
| Tuition reimbursement requests and payment records |     |          |     |
| Annual benefit statement acknowledgement form      |     |          |     |
| Safety training forms                              |     |          |     |
|  | 1   | <b>I</b> |     |
| WAGES/SALARY DOCUMENTS                             | YES | NO       | N/A |
| Job description                                    |     |          |     |
| Payroll authorization form                         |     |          |     |
| Fair Labor Standards Act exemption test            |     |          |     |
| Compensation history records                       |     |          |     |
| Compensation recommendations by management         |     |          |     |
| Wage/salary increase/decrease notifications        |     |          |     |
|  | 1   | ı        | ı   |
| EMPLOYEE RELATIONS DOCUMENTS                       | YES | NO       | N/A |
| Coaching or counseling forms                       |     |          |     |
| Employee Assistance Program consent forms          |     |          |     |
| Warning notices to employee                        |     |          |     |
| Employee suggestion forms                          |     |          |     |
| Suggestion status reports                          |     |          |     |
| Should Not Be Included In Personnel Files          |     |          |     |

## What

There are several documents that employers should not put in an employee's personnel file. Here is a list of items that should be filed separately from an employee's personnel file (predominantly for legal reasons):

| EMPLOYMENT ELIGIBILITY VERIFICATION   | YES | NO | N/A |
|---|-----|----|-----|
| I-9 forms (Employers must complete an I-9 form for all employees certifying that they are legally able to work in the United States. All employee I-9 forms should be placed in a separate folder in the event the government audits your records). |     |    |     |

| MEDICAL RECORDS - Employers have a legal obligation to keep medical records confidential as outlined by the federal Health Insurance Portability and Accountability Act of 1996 (HIPAA). Under this law, health care providers and employers must keep medical records separate and private from business records. | YES | NO | N/A |
|--|-----|----|-----|
| Examination records provided by a physician  |     |    |     |
| Diagnostic records and laboratory test results   |     |    |     |
| Drug screening results   |     |    |     |
| Any other medical records containing personally identifiable information about the employee  |     |    |     |
|  |     |    |     |
| INVESTIGATION DOCUMENTS  | YES | NO | N/A |
| Discrimination complaints and investigation forms  |     |    |     |
| Legal case data  |     |    |     |
| Policy and/or legal violation accusation documents   |     |    |     |
|  |     |    |     |
| SECURITY CLEARANCE RECORDS   | YES | NO | N/A |
| Background investigation documents   |     |    |     |
| Personal credit history  |     |    |     |
| Personal criminal conviction history   |     |    |     |
| Arrest records   |     |    |     |

Any notations of discrimination or bias, such as references to an employee's personal life, political beliefs, race, gender, age, sexual orientation or religion do not relate to his or her job performance or qualifications and should not be included in a personnel or any other employment file.